



Job Description: Service Technician

Summary Description:

The Service Technician will report to the Service Manager. This position will service and repair semi-trailers, including box trucks, brakes, lights, seals and general maintenance to meet DOT standards. Additional duties include replacing flooring, rub rails, doors and door trim, repairs to roofs, panels, nose panels and upper rails.

Duties and Responsibilities:

- Diagnose any mechanical, electrical, or other breakdown or failure of a motor vehicle or related equipment.
- Ability to troubleshoot and perform routine and corrective maintenance for all vehicles including braking systems and hydraulic and air systems for tractors and trailers.
- Inspect, repair, and perform routine maintenance on customer vehicles and trailers.
- Make proper use of both power and hand tools to repair or replace defective components of customer vehicles and other equipment.
- Must be experienced in welding, electrical, fabrication, sheet metal and mechanical.
- Keep all assigned vehicle maintenance files current including all DOT compliance-related documentation for mechanical work performed on transport vehicles.
- Safely operate tractor-trailer unit within terminal premises, and drive equipment safely over roadways to either test drive or deliver to outside shop for repairs.
- Prepare and maintain maintenance records in accordance with Company policies, and state and federal regulations.
- Ability to write, read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Make entries on reports and record entries on maintenance records to ensure compliance with regulations.
- Provide a safe and clean work environment at all times.
- Make repairs on units in a timely and safe manner.
- Wear the proper safety equipment.
- Perform other duties as required or assigned.

Qualifications and Job Requirements:

- A positive attitude along with the willingness and ability to learn new skills
- Excellent mechanical aptitude and exceptional oral and written communication skills.
- Self-motivated and capable of working effectively with little supervision
- Ability to perform well in a team environment with other operations and staff personnel
- Certified Fork Lift Driver and/or ability to become certified to drive fork lift.
- Valid driver's license with no restrictions and good driving record.
- Good attendance Monday through Friday. 8 a.m. to 5 p.m. (times may vary per dealership location).
- Keeps himself/herself groomed and clothed per the dealership guidelines.
- Diesel engine experience a plus
- Prefer someone with a Class A CDL
- DOT certified in FHWA Inspections & Air Brakes. (Preferred).
- Must have proper tools.

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is regularly required to use hands and fingers, to handle or feel; reach with hands and arms; and talk or hear. The employee frequently is required to stand; walk; and stoop, kneel, crouch or crawl. The employee is occasionally required to sit and climb or balance. The employee must regularly lift and/or move objects up to 10 pounds, frequently lift and/or move objects up to 50 pounds, and occasionally lift and/or move objects that weigh more than 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus. Work outside and inside, around moving objects, and with vehicles and machinery with moving parts. Frequent exposure to dampness and humidity, toxic chemicals, exhaust fumes, gasoline, and diesel fuel.